VISTA Impact App
FAQs for VISTA Supervisors

What is the purpose of the VISTA Impact App?

The AmeriCorps VISTA Impact App is designed to help VISTAs in the field track data such as resources donated to an organization, volunteers recruited and managed, veterans and military families served, and staff trained. This data aligns with the performance measures in the Corporation for National and Community Service's strategic plan.

The app is intended to help each VISTA tell a piece of the story about activities at their site. Contributions will be rolled up to tell the larger story of what AmeriCorps VISTA has contributed to your organization and to the nation.

The data tracked through the app will also help inform you, the supervisors, throughout the year of service about what your VISTAs are doing. It will help in reporting the progress of the project. This app is intended to help VISTAs recall their activities, and is not meant to replace any collection instrument at your service site.

Does the VISTA Impact App satisfy the data collection protocols for CNCS National Performance Measures as used in VISTA Project Application and Project Progress Report?

The VISTA Impact App is intended to aid you in understanding results of VISTA activities. It does not necessarily collect all information to satisfy data collection requirements for CNCS National Performance Measures for reporting on a Project Progress Report. Sponsors should review the requirements for specific CNCS National Performance Measures on the CNCS performance measurement page: http://www.nationalservice.gov/resources/performance-measurement/vista
to determine what additional systems or information may need to be collected to satisfy data collection protocols.

How can I share this app with my VISTAs?

The VISTA Impact App is a mobile webpage and is available via a link on the VISTA Campus. Go to the http://impact.vistacampus.gov/ to access the app. Please share the URL with your VISTAs.

Do I automatically see the data my VISTAs enter?

Your VISTA will be asked to enter their supervisor's email address when they create their app account. You will receive an email when your VISTAs create an Impact App account, but you will not see entries as the VISTAs enter them. Your VISTAs need to send you an email summary of their data by clicking the "Send" button on the *My Report* page and selecting you as the recipient. (The VISTAs can also send an email report to themselves.) Talk to your VISTAs about the most effective way to notify you about of their Impact App activity.

My site has a volunteer and donor database. Does this app replace it?
This app does not replace any of your site's reporting tools. Your site's tools will collect more detail about your site activities and key players, and will incorporate input from multiple users. AmeriCorps VISTA built the Impact App to help track each VISTA's VISTA-related activities.

How do the VISTAs measure and collect the data?
The VISTAs can enter data in batches and organize them by date. They are able to return to these entries and edit them at any time.

The VISTA Impact App also has a category to list additional service activities. Before asking your VISTAs to utilize this space, review CNCS' performance measurements to ensure the activity does not fit into another category.

How do my VISTAs see what they have entered?
Your VISTAs can view their entries immediately by navigating through the sections of the app. They will be sorted by date, with entries containing the most recent date at the top of each section. They can also send themselves a report summary of all entries by clicking the "Send" button on the *My Report* page and choosing themselves as the recipient.

How can my VISTAs update an entry?
Navigate to the entry they wish to update and simply change any field. Keep in mind that past versions of an entry are not saved.

To edit account information, visit *My Settings* and change any field they wish to edit.

How to log in?
The username and password for the app are the same as those for the VISTA Campus. If your VISTAs are having difficulty, reset their password on the VISTA Campus. Please note that this will also change the VISTA Campus credentials.

Can VISTA HQ see what is entered?
Yes, VISTA headquarters is able to view a database with all entries in the VISTA Impact App.

What if there are multiple VISTAs at my site?
Whether your site is served by multiple VISTAs or just one, each VISTA should only account for activities which fall under their direct responsibility and/or are connected directly to their VAD. To avoid duplication in reporting, ask your VISTAs to provide notes with each entry.

Where can I find more information?
More information on performance measures and terms referenced in the VISTA Impact App can be found on the CNCS performance measurement page: http://www.nationalservice.gov/resources/performance-measurement/vista. For training and resources, visit the VISTA Campus.